

# **VIRTUAL AGENT EXAM COMPUTER BASED EXAMINATION (INDIVIDUAL REGISTRATION)**

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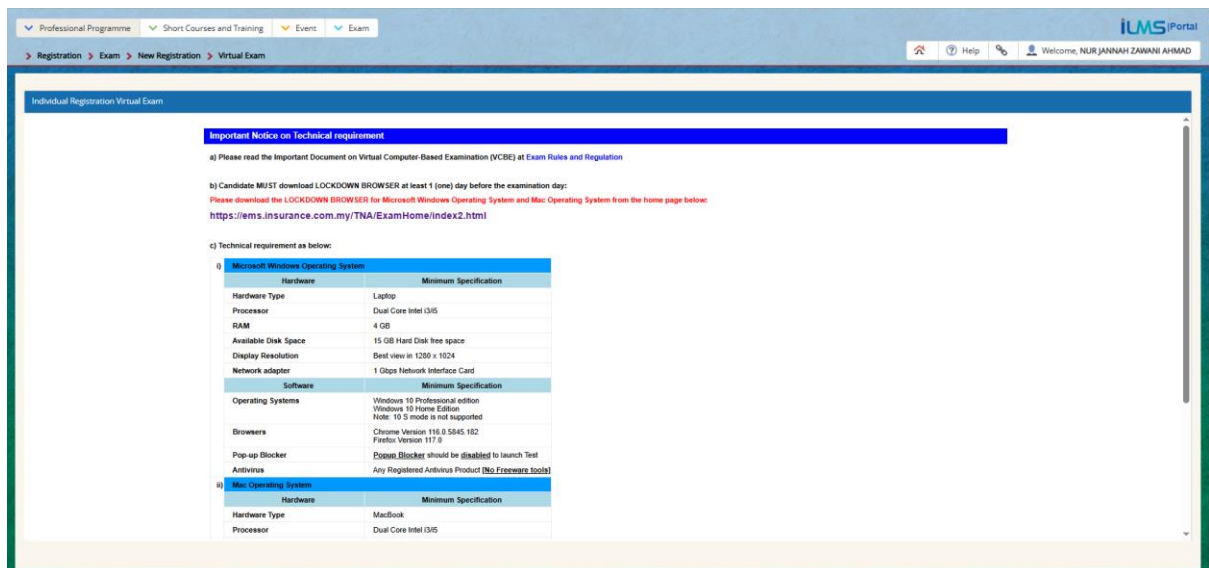
## Virtual Agent Exam Individual Registration (PITA and CLPM Exam)

1. Login into ILMS (aai4u.org) using your IC Number or Passport Number credentials



The screenshot shows the ILMS login interface. At the top, there are logos for the Asian Institute of Insurance and iLMS. Below the logos, the text "Existing user login below" is displayed. There are three input fields: "User ID", "User ID - New NRIC No. (without dash '-', eg: 880818088228) or Passport No.", and "Password". A "Login" button is positioned below the password field. Below the login fields, there are links for "New user Sign Up here" and "Forgot your password? Click here". At the bottom, there is a section for "Need help? Refer to these manuals:" with links for "ILMS Registration", "Forgot Password", and "Agent Examination Registration". A footer note states: "Should you require any assistance, please contact our Customer Service via email: customercare@aiaasia.org."

2. Go to menu Registration > Exam > New Registration > PCEIA/PCIL/CEILLI/PITA/CLPM. System redirects to Technical Requirements page.



The screenshot shows the "Individual Registration Virtual Exam" page. At the top, there is a navigation bar with tabs for "Professional Programme", "Short Courses and Training", "Event", and "Exam". Below the navigation bar, there is a breadcrumb trail: "Registration > Exam > New Registration > Virtual Exam". The main content area is titled "Important Notice on Technical requirement" and contains the following information:

a) Please read the Important Document on Virtual Computer Based Examination (VCBE) at Exam Rules and Regulation

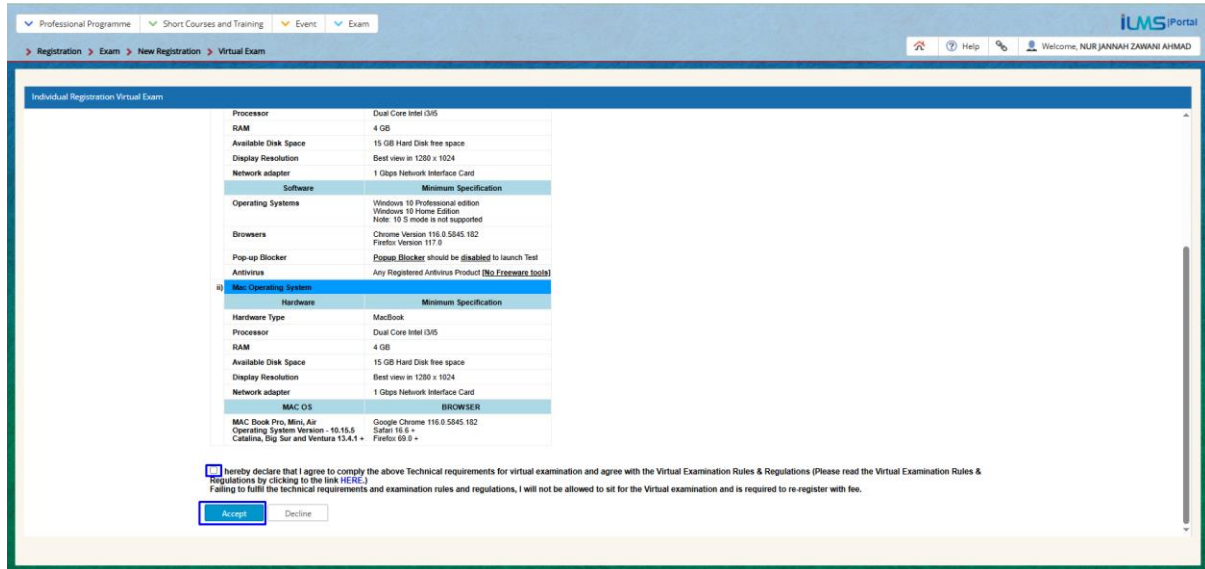
b) Candidate MUST download LOCKDOWN BROWSER at least 1 (one) day before the examination day:  
Please download the LOCKDOWN BROWSER for Microsoft Windows Operating System and Mac Operating System from the home page below:  
<https://iems.insurance.com.my/TNA/ExamHome/index2.html>

c) Technical requirement as below:

Microsoft Windows Operating System	
Hardware	Minimum Specification
Hardware Type	Laptop
Processor	Dual Core Intel i3/i5
RAM	4 GB
Available Disk Space	15 GB Hard Disk free space
Display Resolution	Best view in 1280 x 1024
Network adapter	1 Gbps Network Interface Card
Software	
Operating Systems	Windows 10 Professional edition Windows 10 Home Edition Note: 10 S mode is not supported
Browsers	Chrome Version 116.0.5945.182 Firefox Version 117.0
Pop-up Blocker	Pop-up Blocker should be disabled to launch Test
Antivirus	Any Registered Antivirus Product (No Freeware tools)

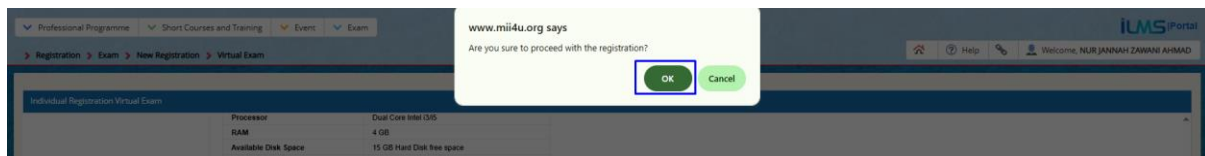
Mac Operating System	
Hardware	Minimum Specification
Hardware Type	MacBook
Processor	Dual Core Intel i3/i5

3. Tick application declaration checkbox and click Accept button. System prompt confirmation dialog box.



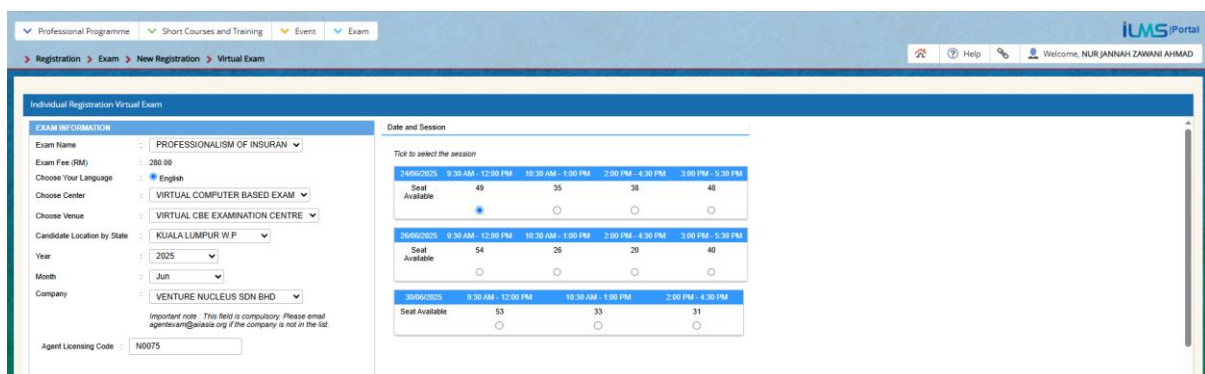
The screenshot shows the 'Individual Registration Virtual Exam' page. It lists system requirements for Windows and Mac OS. Below the requirements, there is a checkbox for the declaration: 'I hereby declare that I agree to comply the above Technical requirements for virtual examination and agree with the Virtual Examination Rules & Regulations (Please read the Virtual Examination Rules & Regulations by clicking to the link HERE.)'. The checkbox is currently unchecked. Below the checkbox are 'Accept' and 'Decline' buttons.

4. Click OK button. System redirects to registration form.



The screenshot shows the registration form with a confirmation dialog box overlaid. The dialog box contains the text: 'www.mii4u.org says Are you sure to proceed with the registration?'. It has 'OK' and 'Cancel' buttons. The 'OK' button is highlighted with a red box.

5. Complete registration form.
  - a. Select PCM2, PDM2 or CLPM exam code. Exam Fee will be display.
  - b. Choose Your Language.
  - c. Select Center.
  - d. Select Venue.
  - e. Select candidate Location by State.
  - f. Select Year.
  - g. Select Month. System display Date and Session
  - h. Select Company.
  - i. Enter Agent Licensing Code.
  - j. Choose exam session.



The screenshot shows the 'Individual Registration Virtual Exam' form. It is divided into two main sections: 'EXAM INFORMATION' and 'Date and Session'.

**EXAM INFORMATION:**

- Exam Name: PROFESSIONALISM OF INSURAN
- Exam Fee (RM): 280.00
- Choose Your Language: English
- Choose Center: VIRTUAL COMPUTER BASED EXAM
- Choose Venue: VIRTUAL CBE EXAMINATION CENTRE
- Candidate Location by State: KUALA LUMPUR W.P.
- Year: 2025
- Month: Jun
- Company: VENTURE NUCLEUS SDN BHD
- Agent Licensing Code: N0075

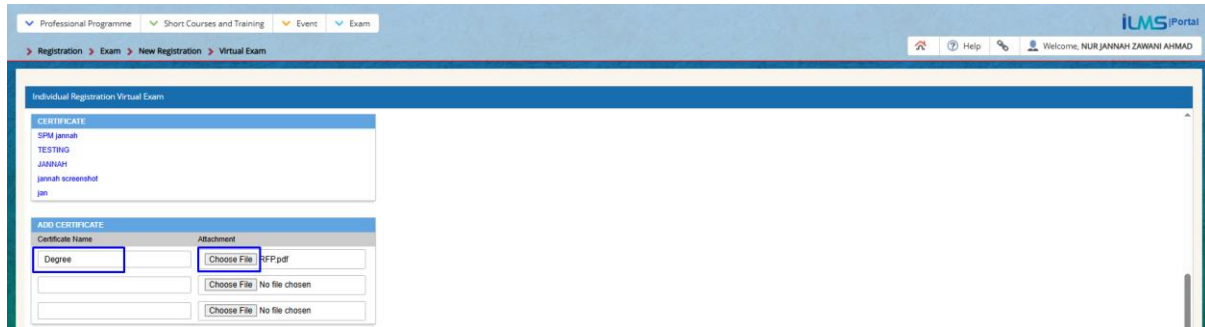
**Date and Session:**

Tick to select the session

Date	9:30 AM - 12:00 PM	10:30 AM - 1:00 PM	2:00 PM - 4:30 PM	3:00 PM - 5:30 PM
24/06/2025	49 Seat Available	35	38	48
26/06/2025	54 Seat Available	26	20	40
30/06/2025	53 Seat Available	33	31	

Important note: This field is compulsory. Please email agentexam@aiiaa.org if the company is not in the list.

6. Upload certificate (*optional*).
  - a. Enter certificate name.
  - b. Click Choose File button. System open file explorer. Choose and upload your file.



Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration Virtual Exam

ILMS Portal

Welcome, NUR JANNAH ZAWANI AHMAD

Individual Registration Virtual Exam

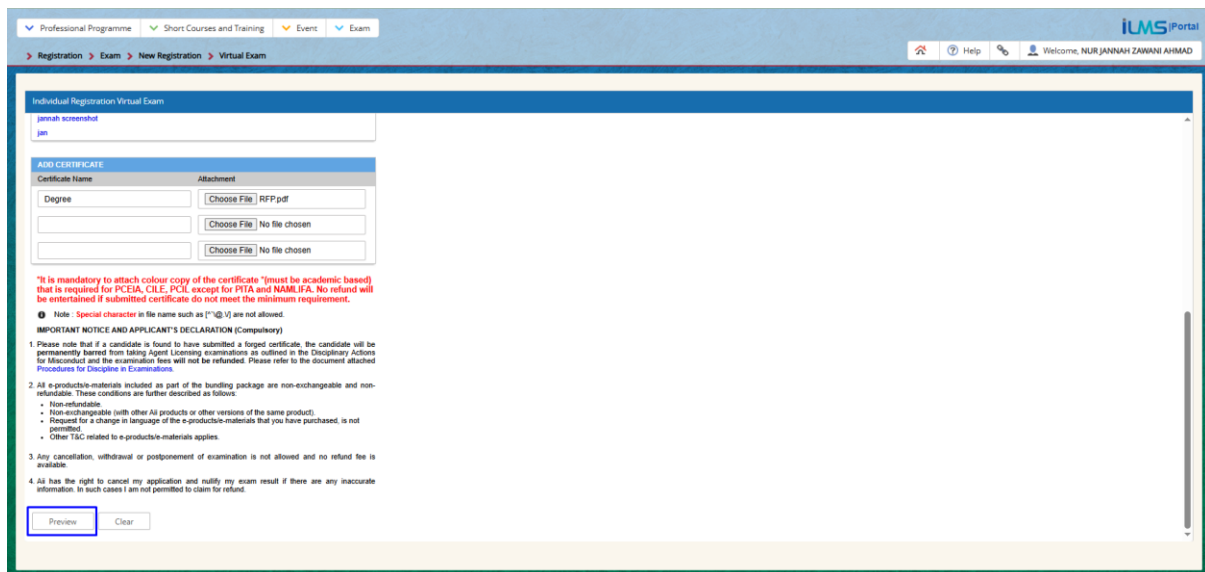
**CERTIFICATE**

SPM jannah  
TESTING  
JANNAH  
jannah screenshot  
jan

**ADD CERTIFICATE**

Certificate Name	Attachment
Degree	Choose File RFP.pdf
	Choose File No file chosen
	Choose File No file chosen

7. Click Preview button. System redirects to Application Preview page



Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration Virtual Exam

ILMS Portal

Welcome, NUR JANNAH ZAWANI AHMAD

Individual Registration Virtual Exam

jannah screenshot  
jan

**ADD CERTIFICATE**

Certificate Name	Attachment
Degree	Choose File RFP.pdf
	Choose File No file chosen
	Choose File No file chosen

**It is mandatory to attach colour copy of the certificate (must be academic based) that is required for PCER, CLE, PCIL, except for PTA and MAMLEFA. No refund will be entertained if submitted certificate do not meet the minimum requirement.**

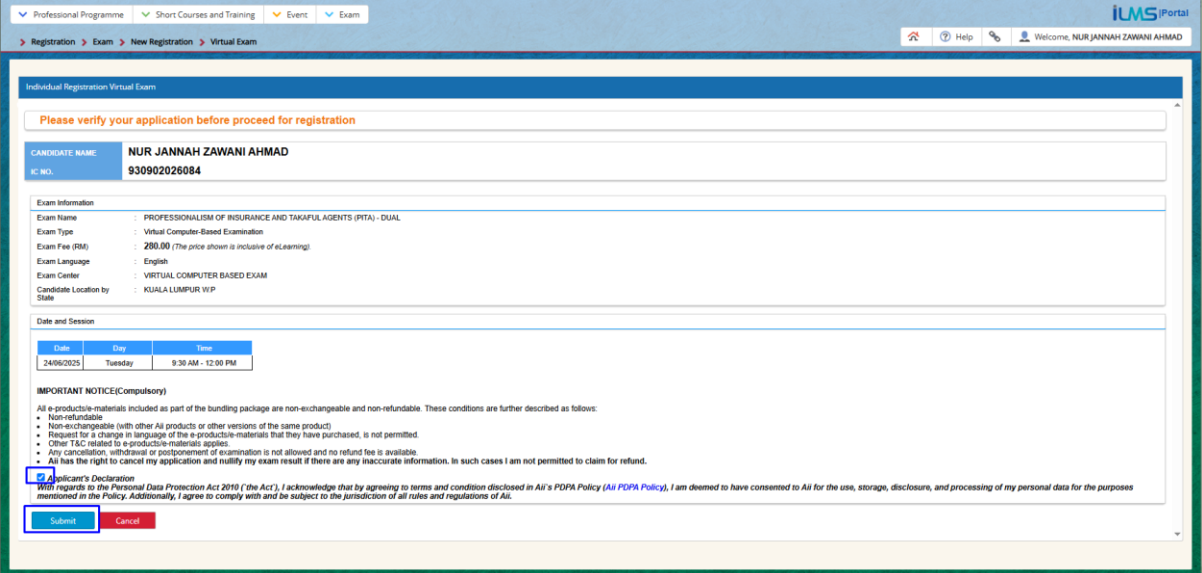
**Note:** Special character in file name such as (" " @ \_ /) are not allowed.

**IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)**

- Please note that if a candidate is found to have submitted a forged certificate, the candidate will be permanently barred from taking Agri Licensing examinations as outlined in the Disciplinary Actions for Misconduct and the examination fees will not be refunded. Please refer to the document attached [Procedures for Discipline in Examinations](#).
- All e-productive-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:
  - Non-refundable
  - Non-exchangeable (with other Ai products or other versions of the same product)
  - Request for a change in language of the e-productive-materials that you have purchased, is not permitted.
  - Other T&C related to e-productive-materials applies.
- Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.
- Aii has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

Preview Clear

- Confirm your exam application. Tick application declaration checkbox and click Submit button.



Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration Virtual Exam

Welcome, NUR JANNAH ZAWANI AHMAD

Individual Registration Virtual Exam

Please verify your application before proceed for registration

CANDIDATE NAME: NUR JANNAH ZAWANI AHMAD  
IC NO.: 930902026084

Exam Information

Exam Name	: PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PITA) - DUAL
Exam Type	: Virtual Computer-Based Examination
Exam Fee (RM)	: 280.00 (The price shown is inclusive of eLearning)
Exam Language	: English
Exam Center	: VIRTUAL COMPUTER BASED EXAM
Candidate Location by State	: KUALA LUMPUR WP

Date and Session

Date	Day	Time
24/09/2025	Tuesday	9:30 AM - 12:00 PM

**IMPORTANT NOTICE(Compulsory)**

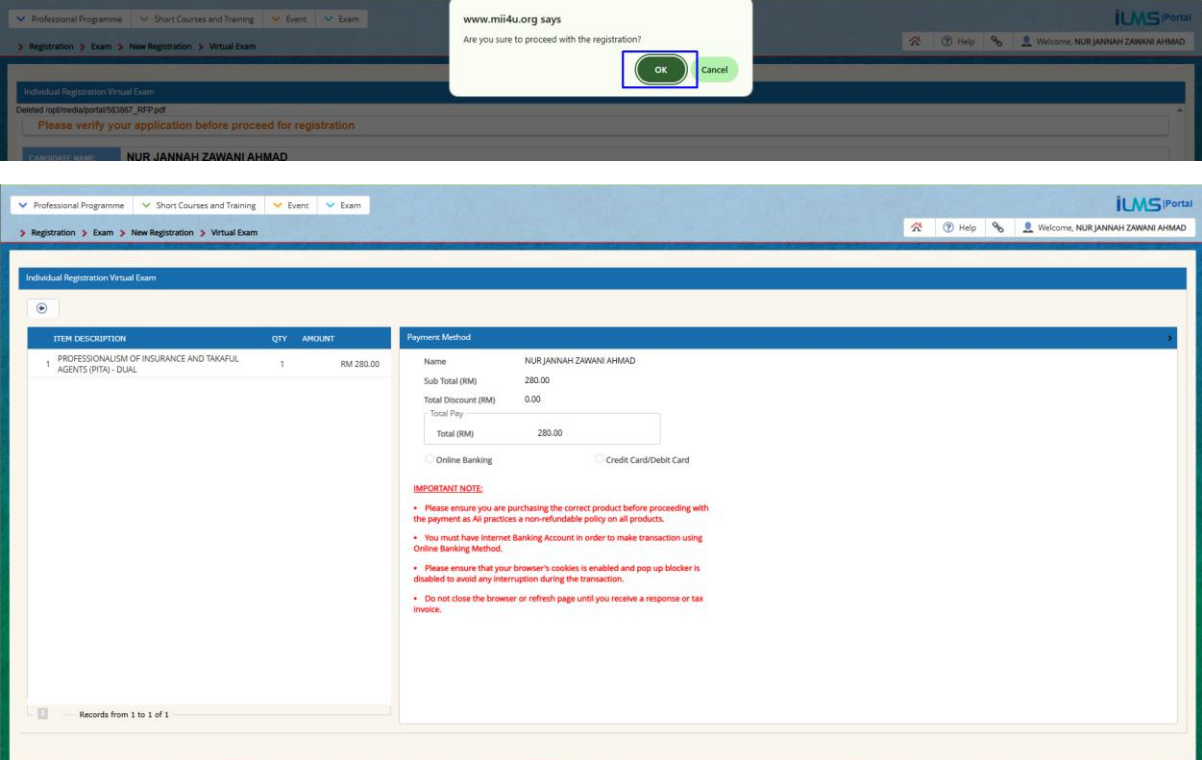
All e-productible-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:

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- Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.
- Aii has the right to cancel my application and nullify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

**7** ☐ Applicant's Declaration  
With regards to the Personal Data Protection Act 2010 ('the Act'), I acknowledge that by agreeing to terms and condition disclosed in Aii's PDPA Policy (Aii PDPA Policy), I am deemed to have consented to Aii for the use, storage, disclosure, and processing of my personal data for the purposes mentioned in the Policy. Additionally, I agree to comply with and be subject to the jurisdiction of all rules and regulations of Aii.

Submit Cancel

- System prompt confirmation dialog box. Click OK button. System redirects to payment preview page.



Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration Virtual Exam

Welcome, NUR JANNAH ZAWANI AHMAD

Individual Registration Virtual Exam

Deleted optmediaportal543867\_RFP.pdf

Please verify your application before proceed for registration

CANDIDATE NAME: NUR JANNAH ZAWANI AHMAD

ITEM DESCRIPTION	QTY	AMOUNT
1 PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PITA) - DUAL	1	RM 280.00

Payment Method

Name: NUR JANNAH ZAWANI AHMAD

Sub Total (RM): 280.00

Total Discount (RM): 0.00

Total Pay: 280.00

☐ Online Banking ☐ Credit Card/Debit Card


**IMPORTANT NOTE:**

- Please ensure you are purchasing the correct product before proceeding with the payment as Aii practices a non-refundable policy on all products.
- You must have Internet Banking Account in order to make transaction using Online Banking Method.
- Please ensure that your browser's cookies is enabled and pop up blocker is disabled to avoid any interruption during the transaction.
- Do not close the browser or refresh page until you receive a response or tax invoice.

Records from 1 to 1 of 1

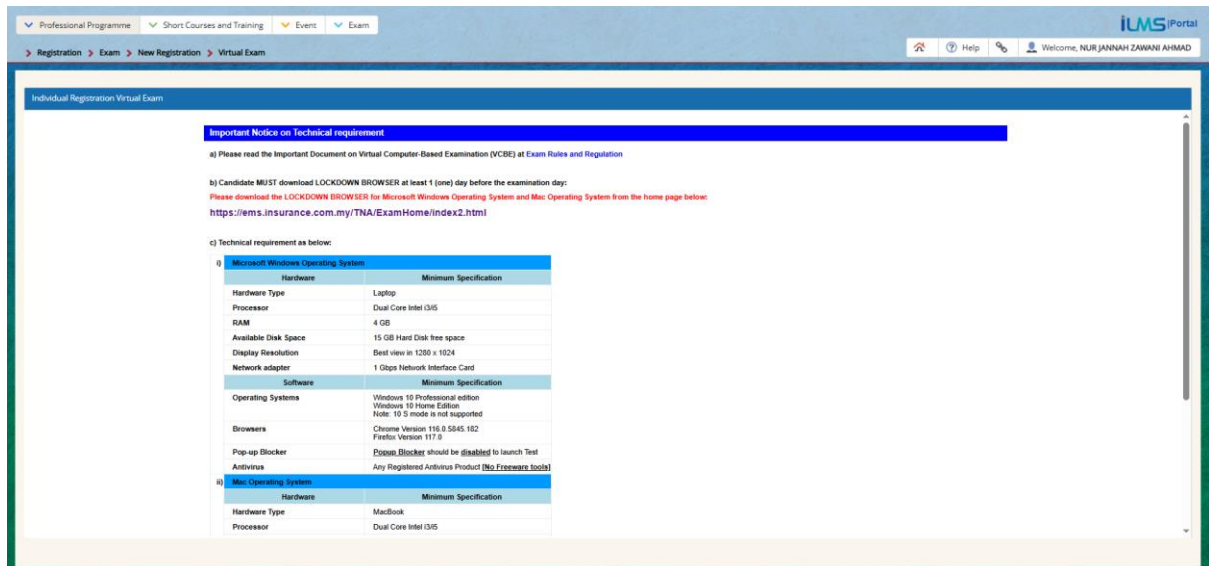
## Virtual Agent Exam Individual Registration (PCE and CILE Exam)

1. Login into ILMS (aii4u.org) using your IC Number or Pasport Number credentials



The screenshot shows the ILMS login interface. At the top, there are logos for the Asian Institute of Insurance and iLMS. Below the logos, the text "Existing user login below" is displayed. There are three input fields: "User ID", "User ID - New NRIC No. (without dash '-', eg: 880818088228) or Passport No.", and "Password". A "Login" button is positioned below the password field. Below the login fields, there are links for "New user Sign Up here" and "Forgot your password? Click here". At the bottom, there is a section for "Need help? Refer to these manuals:" with links for "ILMS Registration", "Forgot Password", and "Agent Examination Registration". A footer note states: "Should you require any assistance, please contact our Customer Service via email: customercare@aiiasia.org."

2. Go to menu Registration > Exam > New Registration > PCEIA/PCIL/CEILLI/PITA/CLPM or menu Registration > Exam > New Registration > PCEIA/PCIL/CEILLI - New Syllabus. System will redirect to Virtual Technical Requirements page.



The screenshot shows the "Individual Registration Virtual Exam" page. At the top, there is a navigation bar with tabs for "Professional Programme", "Short Courses and Training", "Event", and "Exam". Below the navigation bar, there is a breadcrumb trail: "Registration > Exam > New Registration > Virtual Exam". The main content area is titled "Important Notice on Technical requirement" and contains the following information:

a) Please read the Important Document on Virtual Computer Based Examination (VCBE) at Exam Rules and Regulation

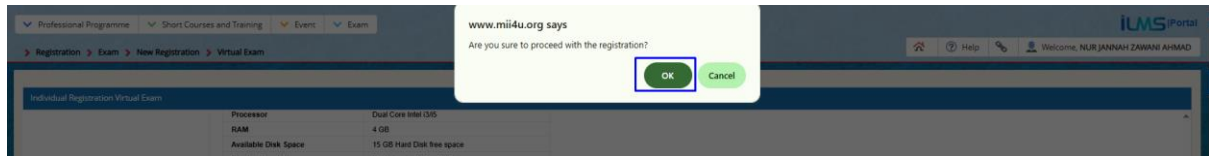
b) Candidate MUST download LOCKDOWN BROWSER at least 1 (one) day before the examination day:  
Please download the LOCKDOWN BROWSER for Microsoft Windows Operating System and Mac Operating System from the home page below:  
<https://iems.insurance.com.my/TNA/ExamHome/Index2.html>

c) Technical requirement as below:

Microsoft Windows Operating System	
Hardware	Minimum Specification
Hardware Type	Laptop
Processor	Dual Core Intel i3/i5
RAM	4 GB
Available Disk Space	15 GB Hard Disk free space
Display Resolution	Best view in 1280 x 1024
Network adapter	1 Gbps Network Interface Card
Software	Minimum Specification
Operating Systems	Windows 10 Professional edition Windows 10 Home Edition Note: 10 S mode is not supported
Browsers	Chrome Version 115.0.5845.182 Firefox Version 117.0
Pop-up Blocker	Pop-up Blocker should be disabled to launch Test
Antivirus	Any Registered Antivirus Product (No Freeware tools)

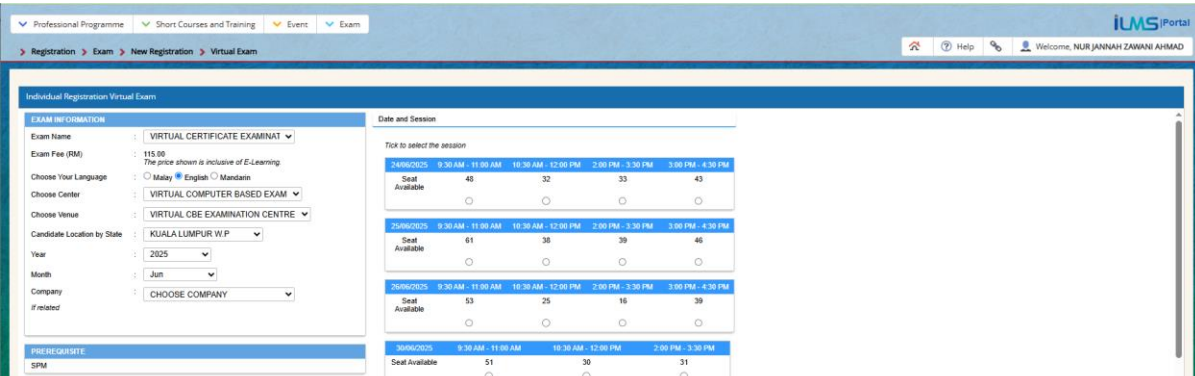
Mac Operating System	
Hardware	Minimum Specification
Hardware Type	MacBook
Processor	Dual Core Intel i3/i5

3. Click OK button. System redirects to registration form.



4. Complete registration form.

1. Select VPCI, VCLI, VPAB, VPAC, VPBO or VPCO exam code. Exam Fee will be display.
2. Choose Your Language.
3. Select Center.
4. Select Venue.
5. Select candidate Location by State.
6. Select Year.
7. Select Month. System display Date and Session
8. Select Company (*optional*)
9. Choose exam session.



Tick to select the session									
24/06/2025	<table border="1"> <tr> <th>9:30 AM - 11:00 AM</th> <th>11:30 AM - 12:00 PM</th> <th>2:00 PM - 3:30 PM</th> <th>3:00 PM - 4:30 PM</th> </tr> <tr> <td>Seat Available: 48</td> <td>32</td> <td>33</td> <td>43</td> </tr> </table>	9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	3:00 PM - 4:30 PM	Seat Available: 48	32	33	43
9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	3:00 PM - 4:30 PM						
Seat Available: 48	32	33	43						
25/06/2025	<table border="1"> <tr> <th>9:30 AM - 11:00 AM</th> <th>11:30 AM - 12:00 PM</th> <th>2:00 PM - 3:30 PM</th> <th>3:00 PM - 4:30 PM</th> </tr> <tr> <td>Seat Available: 61</td> <td>38</td> <td>39</td> <td>46</td> </tr> </table>	9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	3:00 PM - 4:30 PM	Seat Available: 61	38	39	46
9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	3:00 PM - 4:30 PM						
Seat Available: 61	38	39	46						
30/06/2025	<table border="1"> <tr> <th>9:30 AM - 11:00 AM</th> <th>11:30 AM - 12:00 PM</th> <th>2:00 PM - 3:30 PM</th> <th>3:00 PM - 4:30 PM</th> </tr> <tr> <td>Seat Available: 53</td> <td>25</td> <td>16</td> <td>39</td> </tr> </table>	9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	3:00 PM - 4:30 PM	Seat Available: 53	25	16	39
9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	3:00 PM - 4:30 PM						
Seat Available: 53	25	16	39						
30/06/2025	<table border="1"> <tr> <th>9:30 AM - 11:00 AM</th> <th>11:30 AM - 12:00 PM</th> <th>2:00 PM - 3:30 PM</th> </tr> <tr> <td>Seat Available: 51</td> <td>30</td> <td>31</td> </tr> </table>	9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM	Seat Available: 51	30	31		
9:30 AM - 11:00 AM	11:30 AM - 12:00 PM	2:00 PM - 3:30 PM							
Seat Available: 51	30	31							

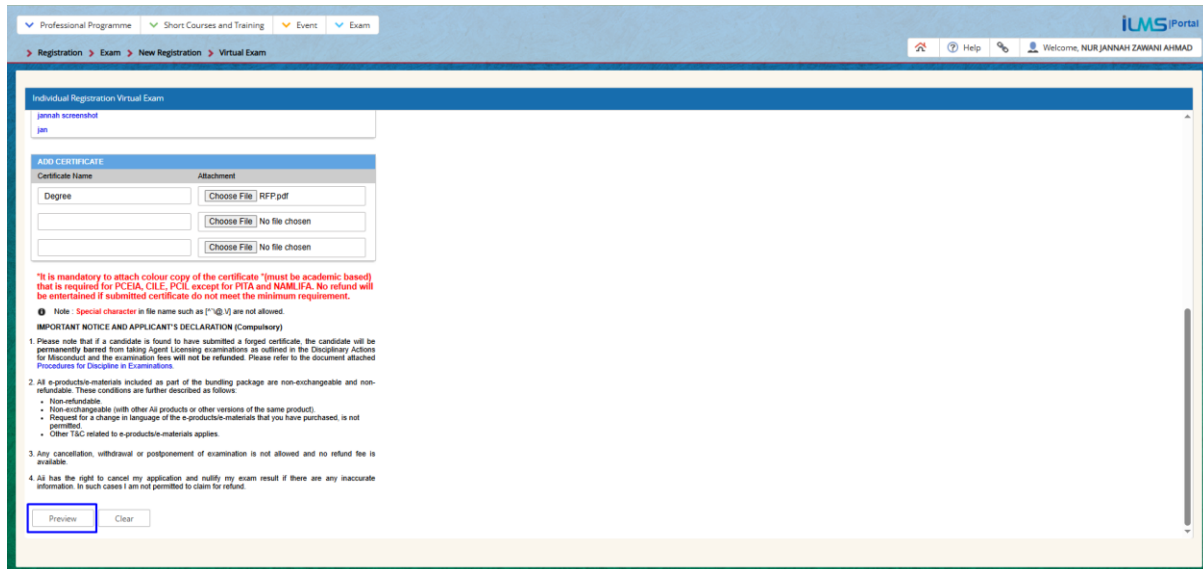
5. Upload certificate (*optional for VCLI*).

1. Enter certificate name.
2. Click Choose File button. System open file explorer. Choose and upload your file.





## 6. Click Preview button. System redirects to Application Preview page



Individual Registration Virtual Exam

Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration Virtual Exam

Welcome, NUR JANNAH ZAWANI AHMAD

ADD CERTIFICATE

Certificate Name Attachment

Degree Choose File RFP pdf

Choose File No file chosen

Choose File No file chosen

**\*It is mandatory to attach colour copy of the certificate \*(must be academic based) that is required for PCEJA, CLE, PCL except for PFA and MAMLIJA. No refund will be entertained if submitted certificate do not meet the minimum requirement.**

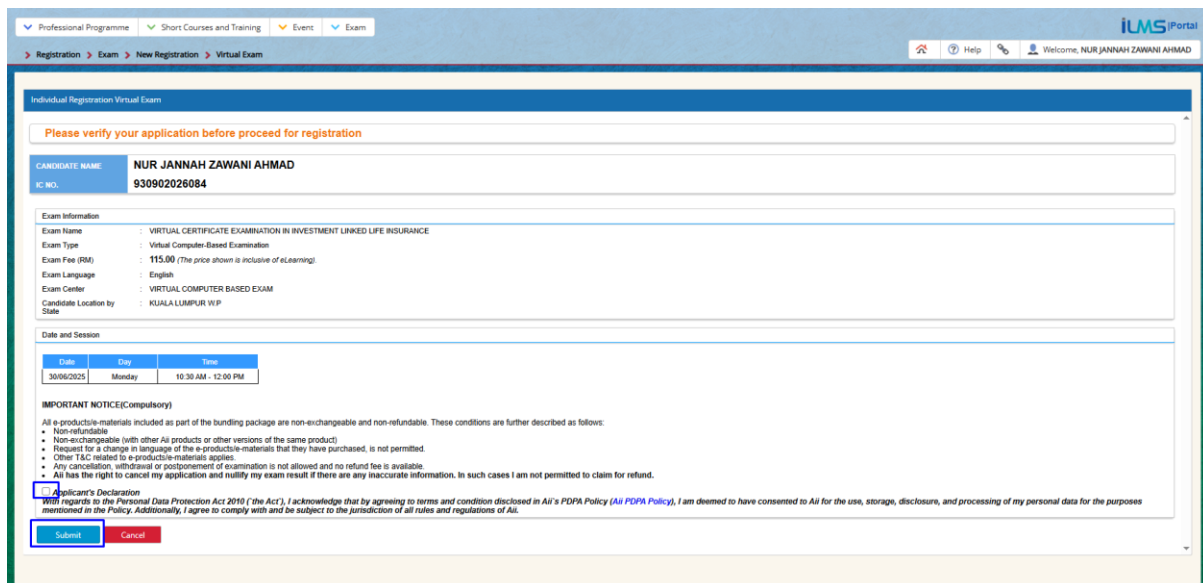
**Note : Special character in file name such as (" " @ / ) are not allowed.**

**IMPORTANT NOTICE AND APPLICANT'S DECLARATION (Compulsory)**

- Please note that if a candidate is found to have submitted a forged certificate, the candidate will be permanently banned from taking Agent Licensing examinations as outlined in the Disciplinary Actions for Misconduct and the examination fees will not be refunded. Please refer to the document attached Procedures for Discipline in Examinations.
- All e-productive-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:
  - Non-refundable
  - Non-exchangeable (with other Aii products or other versions of the same product)
  - Request for a change in language of the e-productive-materials that you have purchased, is not permitted.
  - Other T&C related to e-productive-materials applies.
- Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.
- Aii has the right to cancel my application and notify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

Preview Clear

## 7. Confirm your exam application. Tick application declaration checkbox and click Submit button.



Individual Registration Virtual Exam

Professional Programme Short Courses and Training Event Exam

Registration Exam New Registration Virtual Exam

Welcome, NUR JANNAH ZAWANI AHMAD

Please verify your application before proceed for registration

CANDIDATE NAME NUR JANNAH ZAWANI AHMAD

K. NO. 930902026084

Exam Information

Exam Name : VIRTUAL CERTIFICATE EXAMINATION IN INVESTMENT LINKED LIFE INSURANCE

Exam Type : Virtual Computer-Based Examination

Exam Fee (RM) : 115.00 (The price shown is inclusive of e-learning)

Exam Language : English

Exam Center : VIRTUAL COMPUTER BASED EXAM

Candidate Location by State : KUALA LUMPUR WP

Date and Session

Date	Day	Time
30/06/2025	Monday	10:30 AM - 12:00 PM

**IMPORTANT NOTICE(Compulsory)**

All e-productive-materials included as part of the bundling package are non-exchangeable and non-refundable. These conditions are further described as follows:

- Non-refundable
- Non-exchangeable (with other Aii products or other versions of the same product)
- Request for a change in language of the e-productive-materials that they have purchased, is not permitted.
- Other T&C related to e-productive-materials applies.
- Any cancellation, withdrawal or postponement of examination is not allowed and no refund fee is available.
- Aii has the right to cancel my application and notify my exam result if there are any inaccurate information. In such cases I am not permitted to claim for refund.

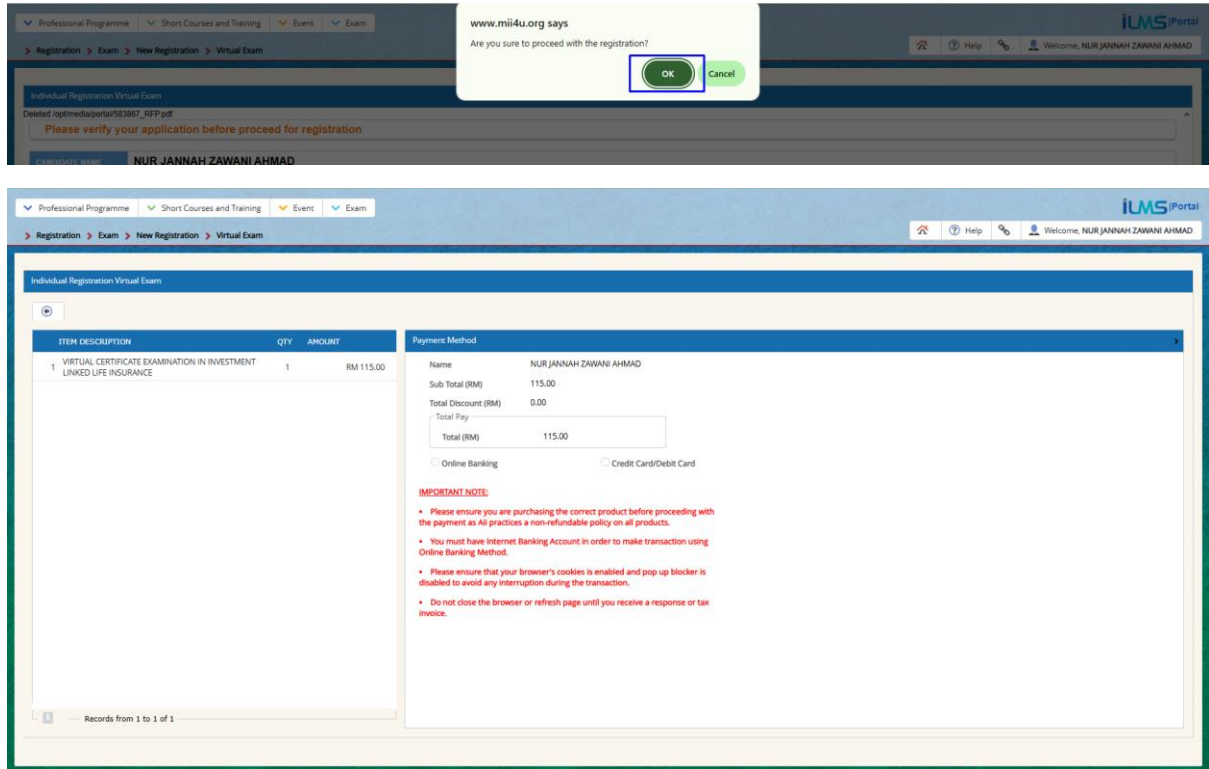
☐ Applicant's Declaration

With regards to the Personal Data Protection Act 2010 ("the Act"), I acknowledge that by agreeing to terms and condition disclosed in Aii's PDPA Policy (Aii PDPA Policy), I am deemed to have consented to Aii for the use, storage, disclosure, and processing of my personal data for the purposes mentioned in the Policy. Additionally, I agree to comply with and be subject to the jurisdiction of all rules and regulations of Aii.

Submit Cancel



8. System prompt confirmation dialog box. Click OK button. System redirects to payment preview page.



The screenshot shows the iLMS portal interface. At the top, there is a navigation bar with tabs for Professional Programme, Short Courses and Training, Event, and Exam. Below this, a breadcrumb trail indicates the user is in the Registration > Exam > New Registration > Virtual Exam section. A confirmation dialog box from www.mii4u.org is displayed, asking 'Are you sure to proceed with the registration?' with 'OK' and 'Cancel' buttons. The 'OK' button is highlighted with a red box. Below the dialog box, the 'Individual Registration Virtual Exam' page is visible. It contains a table with the following data:

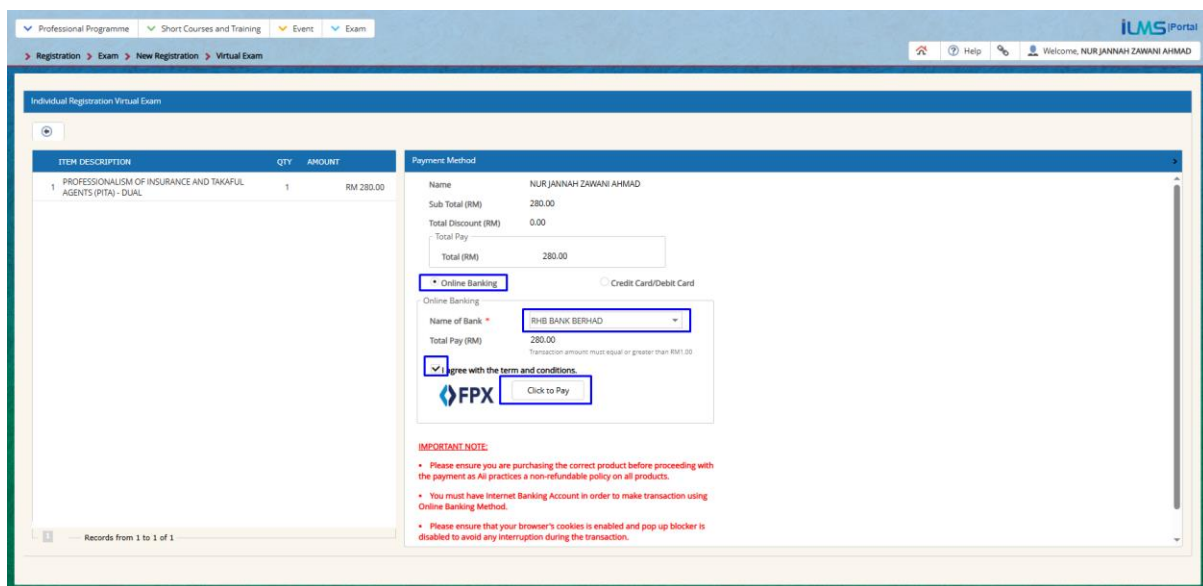
ITEM DESCRIPTION	QTY	AMOUNT
1 VIRTUAL CERTIFICATE EXAMINATION IN INVESTMENT LINKED LIFE INSURANCE	1	RM 115.00

To the right of the table, the 'Payment Method' section shows the user's name as NUR JANNAH ZAWANI AHMAD, a sub-total of RM 115.00, and a total pay of RM 115.00. Below this, there are radio buttons for 'Online Banking' and 'Credit Card/Debit Card'. An 'IMPORTANT NOTE' section follows, containing three bullet points: 'Please ensure you are purchasing the correct product before proceeding with the payment as Aii practices a non-refundable policy on all products.', 'You must have Internet Banking Account in order to make transaction using Online Banking Method.', and 'Please ensure that your browser's cookies is enabled and pop up blocker is disabled to avoid any interruption during the transaction.' The final bullet point states: 'Do not close the browser or refresh page until you receive a response or tax invoice.'

**Make payment. Choose your payment selection.**

## Online Banking

1. Tick Online Banking option
2. Select Name of Bank
3. Tick agreement checkbox
4. Click Click to Pay button. System will prompt confirmation box.



The screenshot shows the 'Individual Registration Virtual Exam' page. On the left, a table lists the exam item: 'PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - DUAL' with a quantity of 1 and an amount of RM 280.00. On the right, the 'Payment Method' section is active. It shows the user's name 'NUR JANNAH ZAWANI AHMAD', a sub-total of 280.00, and a total payable of 280.00. The 'Online Banking' option is selected, and 'RHB BANK BERHAD' is chosen as the bank. A checkbox for 'I agree with the term and conditions' is checked. A 'Click to Pay' button is visible. Below this, an 'IMPORTANT NOTE' section provides instructions and warnings.

ITEM DESCRIPTION	QTY	AMOUNT
1 PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - DUAL	1	RM 280.00

**Payment Method**

Name: NUR JANNAH ZAWANI AHMAD  
 Sub Total (RM): 280.00  
 Total Discount (RM): 0.00  
 Total Pay (RM): 280.00

☒ Online Banking ☐ Credit Card/Debit Card

Online Banking  
 Name of Bank: RHB BANK BERHAD  
 Total Pay (RM): 280.00  
 Transaction amount must equal or greater than RM1.00

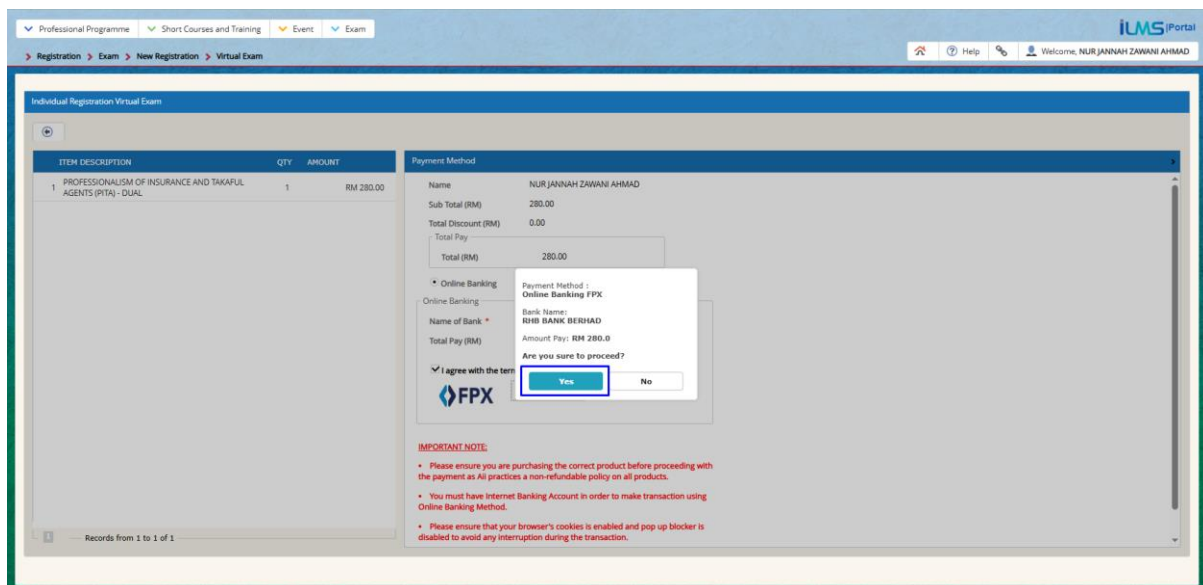
☒ I agree with the term and conditions.

**Click to Pay**

**IMPORTANT NOTE:**

- Please ensure you are purchasing the correct product before proceeding with the payment as Aii practices a non-refundable policy on all products.
- You must have Internet Banking Account in order to make transaction using Online Banking Method.
- Please ensure that your browser's cookies is enabled and pop up blocker is disabled to avoid any interruption during the transaction.

5. Click Yes button. System redirects to payment gateway page. *(if you encounter any issue in payment gateway page, please contact your respective bank for support)*



This screenshot shows the same payment page as before, but with a confirmation dialog box overlaid. The dialog box contains the text 'Are you sure to proceed?' and two buttons: 'Yes' and 'No'. The 'Yes' button is highlighted with a red box. The background page shows the same payment details and 'IMPORTANT NOTE' section.

ITEM DESCRIPTION	QTY	AMOUNT
1 PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - DUAL	1	RM 280.00

**Payment Method**

Name: NUR JANNAH ZAWANI AHMAD  
 Sub Total (RM): 280.00  
 Total Discount (RM): 0.00  
 Total Pay (RM): 280.00

☒ Online Banking ☐ Credit Card/Debit Card

Online Banking  
 Name of Bank: RHB BANK BERHAD  
 Total Pay (RM): 280.00  
 Amount Pay: RM 280.00

☒ I agree with the term and conditions.

**Are you sure to proceed?**

**Yes** **No**

**IMPORTANT NOTE:**

- Please ensure you are purchasing the correct product before proceeding with the payment as Aii practices a non-refundable policy on all products.
- You must have Internet Banking Account in order to make transaction using Online Banking Method.
- Please ensure that your browser's cookies is enabled and pop up blocker is disabled to avoid any interruption during the transaction.

6. Complete your payment transaction. Upon completion system will redirects to ILMS payment transaction page.

The screenshot shows the RHB Internet Banking login interface for FPX payment. At the top left is the RHB logo, and at the top right is a 'CANCEL' link. The main heading is 'FPX' with a logo. Below it, a message states: 'You're now logging in to RHB Internet Banking for your payment. Please don't refresh or click back to previous page.' There is a login form with a 'Username' input field and a 'LOG IN' button. At the bottom, there are links for 'TERMS & CONDITIONS', 'PRIVACY & PDPA NOTICE', 'E-BANKING CHARTER', and 'DISCLAIMER', along with a copyright notice for RHB Bank Berhad and a small FPX logo.

7. ILMS payment transaction page.

The screenshot displays the 'TRANSACTION STATUS' page. It contains a table with transaction details: Transaction Date (18/06/2025 11:46:29), Customer Name (NUR JANNAH ZAWANI AHMAD), Receipt No (ILMS202506000034), Order No (OR202506000043-583867), and Amount (RM) (0.00). Below the table, the 'PAYMENT STATUS' is shown as 'SUCCESSFUL' in red text. At the bottom, there are two buttons: 'Print Tax Invoice' and 'Home'.

8. Check your email for registration confirmation.

## Credit Card/Debit Card

1. Tick Credit Card/Debit Card radio button. System will display VISA and Master Card icon. Click on VISA and Master Card icon. System will redirect to card payment gateway

The screenshot shows the 'Individual Registration Virtual Exam' page. On the left, a table lists the item: 'PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PITA) - DUAL' with a quantity of 1 and an amount of RM 280.00. On the right, the 'Payment Method' section shows the user's name 'NUR JANNAH ZAWANI AHMAD' and a sub-total of 280.00. The 'Credit Card/Debit Card' radio button is selected and highlighted with a blue box. Below it, the 'Total Pay (RM)' is 280.00, and the VISA and MasterCard logos are displayed. An 'IMPORTANT NOTE' section provides instructions for users.

**IMPORTANT NOTE:**

- Please ensure you are purchasing the correct product before proceeding with the payment as Ai practices a non-refundable policy on all products.
- You must have Internet Banking Account in order to make transaction using Online Banking Method.
- Please ensure that your browser's cookies is enabled and pop up blocker is disabled to avoid any interruption during the transaction.
- Do not close the browser or refresh page until you receive a response or tax invoice.

2. Click on VISA or Master Card icon. System will redirect to card payment gateway.  
(you must allow cookies at your browser for this method)

The screenshot shows the RHB Bank payment gateway. The merchant name is 'MSIAN INSURANCE INSTITUTE'. A red banner prompts the user to 'Select your preferred payment method'. Below this, a message states 'Pay securely using SSL+ by clicking on the card logo below.' The MasterCard and VISA logos are displayed in a box. At the bottom, there is a copyright notice: '© 2005-2022 Mastercard'.

3. Complete your payment transaction. Upon completion system will redirects to ILMS payment transaction page.

Professional Programme Short Courses and Training Event Exam

Registration Event New Registration

Home Help Search Welcome, NUR JANNAH ZAWANI AHMAD

**RHB Bank**

Merchant name: **MSIAN INSURANCE INSTITUTE**

**Enter your card details**

**MasterCard:** You have chosen **MasterCard** as your method of payment. Please enter your card details into the form below and click "pay" to complete your purchase.

Card Number

Expiry Date  /  month/year

Security Code

The 3 digits after the card number on the signature panel of your card.

**Purchase Amount: MYR RM625.00**

**pay**

I hereby authorise the debit to my MasterCard Account in favour of MSIAN INSURANCE INSTITUTE

© 2005-2022 Mastercard

<https://mgs.mastercard.com.au/vp/pay/cards/mastercard/gateway/volkswagen/paymentId:0116029238169912114>

4. ILMS payment transaction page.

**TRANSACTION STATUS**

Transaction Date: 18/06/2025 11:46:29

Customer Name: NUR JANNAH ZAWANI AHMAD

Receipt No: ILMS202506000034

Order No: OR202506000043-583867

Amount (RM): 0.00

**PAYMENT STATUS**

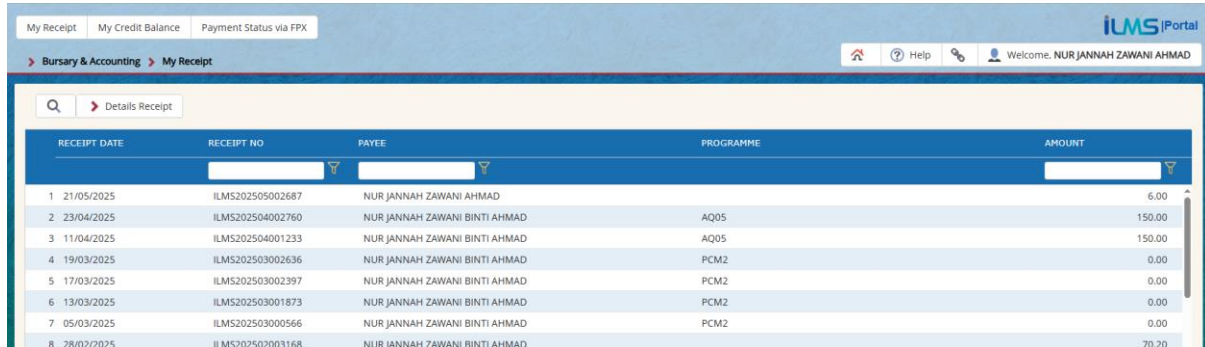
**SUCCESSFUL**

[Print Tax Invoice](#) [Home](#)

5. Check your email for registration confirmation.

## View Payment Receipt

1. Go to menu Bursary & Accounting > My Receipt. System will redirect to receipt listing page.

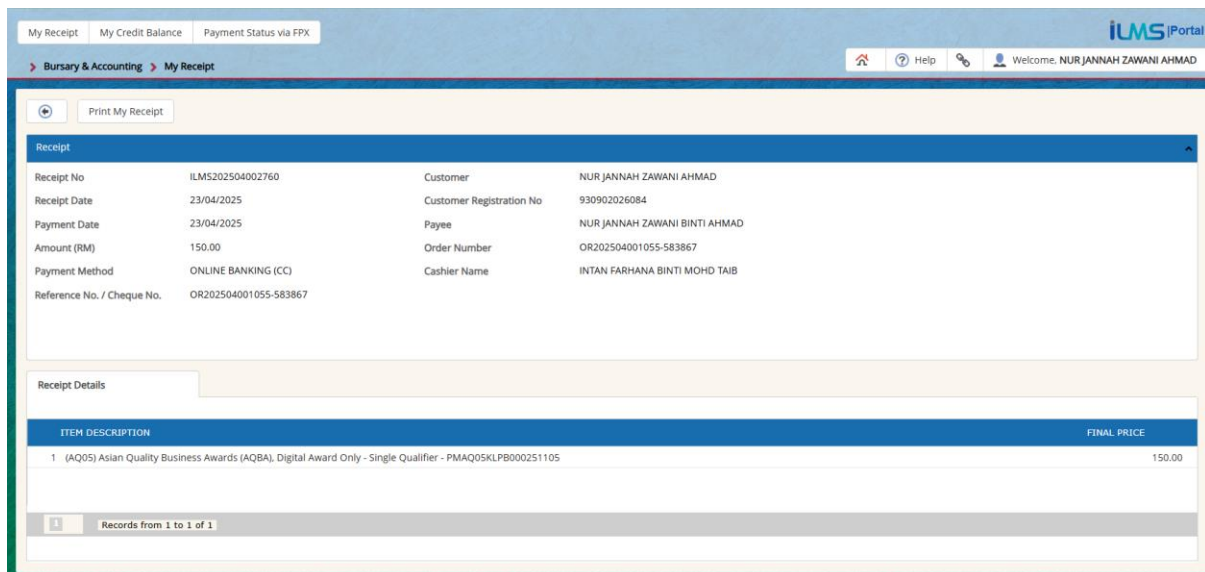


	RECEIPT DATE	RECEIPT NO	PAYEE	PROGRAMME	AMOUNT
1	21/05/2025	ILMS202505002687	NUR JANNAH ZAWANI AHMAD		6.00
2	23/04/2025	ILMS202504002760	NUR JANNAH ZAWANI BINTI AHMAD	AQ05	150.00
3	11/04/2025	ILMS202504001233	NUR JANNAH ZAWANI BINTI AHMAD	AQ05	150.00
4	19/03/2025	ILMS202503002636	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00
5	17/03/2025	ILMS202503002397	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00
6	13/03/2025	ILMS202503001873	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00
7	05/03/2025	ILMS202503000566	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00
8	28/02/2025	ILMS202502003168	NUR JANNAH ZAWANI BINTI AHMAD		70.20

2. Select a record and click Details Receipt button to preview receipt details. System redirects to Receipt Details page.



	RECEIPT DATE	RECEIPT NO	PAYEE	PROGRAMME	AMOUNT
1	21/05/2025	ILMS202505002687	NUR JANNAH ZAWANI AHMAD		6.00
2	23/04/2025	ILMS202504002760	NUR JANNAH ZAWANI BINTI AHMAD	AQ05	150.00
3	11/04/2025	ILMS202504001233	NUR JANNAH ZAWANI BINTI AHMAD	AQ05	150.00
4	19/03/2025	ILMS202503002636	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00
5	17/03/2025	ILMS202503002397	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00
6	13/03/2025	ILMS202503001873	NUR JANNAH ZAWANI BINTI AHMAD	PCM2	0.00



Receipt No	ILMS202504002760	Customer	NUR JANNAH ZAWANI AHMAD
Receipt Date	23/04/2025	Customer Registration No	930902026084
Payment Date	23/04/2025	Payee	NUR JANNAH ZAWANI BINTI AHMAD
Amount (RM)	150.00	Order Number	OR202504001055-583867
Payment Method	ONLINE BANKING (CC)	Cashier Name	INTAN FARHANA BINTI MOHD TAIB
Reference No. / Cheque No.	OR202504001055-583867		

ITEM DESCRIPTION	FINAL PRICE
1 (AQ05) Asian Quality Business Awards (AQBA), Digital Award Only - Single Qualifier - PMAQ05KLPB000251105	150.00

Records from 1 to 1 of 1



3. Click Print My Receipt button to preview receipt in pdf version.

My Receipt   My Credit Balance   Payment Status via FPX

Bursary & Accounting > My Receipt

Print My Receipt

Receipt No	ILMS202504002760	Customer	NUR JANNAH ZAWANI AHMAD
Receipt Date	23/04/2025	Customer Registration No	930902026084
Payment Date	23/04/2025	Payee	NUR JANNAH ZAWANI BINTI AHMAD
Amount (RM)	150.00	Order Number	OR202504001055-583867
Payment Method	ONLINE BANKING (CC)	Cashier Name	INTAN FARHANA BINTI MOHD TAIB
Reference No. / Cheque No.	OR202504001055-583867		

Receipt Details

ITEM DESCRIPTION	FINAL PRICE
1 (AQ05) Asian Quality Business Awards (AQBA), Digital Award Only - Single Qualifier - PMAQ05KLPB000251105	150.00


Records from 1 to 1 of 1

My Receipt   My Credit Balance   Payment Status via FPX


Bursary & Accounting > My Receipt

813096

1 / 1   73%   +   -   +   -



1



**Asian  
Institute of  
Insurance**  
Asiatic Institute of Insurance (Private) Ltd.

ASIAN INSTITUTE OF INSURANCE  
CORPORATE NO. 1977000075 (2004-11)  
Level 10, Block 10, A-10  
No. 10 Jalan Dato' Onn  
60000 Kuala Lumpur, Malaysia  
P.O. Box 11708  
80700 Kuala Lumpur, Malaysia

General Line : +60 3712 8888  
Fax : +60 3712 8888  
Service Tax Reg. No : 915-1901-0200-018

**RECEIPT**

PAYEE : NUR JANNAH ZAWANI AHMAD	RECEIPT NO : ILMS202504002760
NRIC NO : 930902026084	RECEIPT DATE : 23/04/2025
ADDRESS : 02-0-11A, ANGGERIK VILLA 2 CONDOMINIUM, JALAN ANGGERIK VILLA 2/2, 43000 BELANGOR, BELANGOR	PAYMENT TYPE : ONLINE BANKING (CC)
	REFERENCE / CHEQUE : OR202504001055-583867

We acknowledge receipt of the following payments:

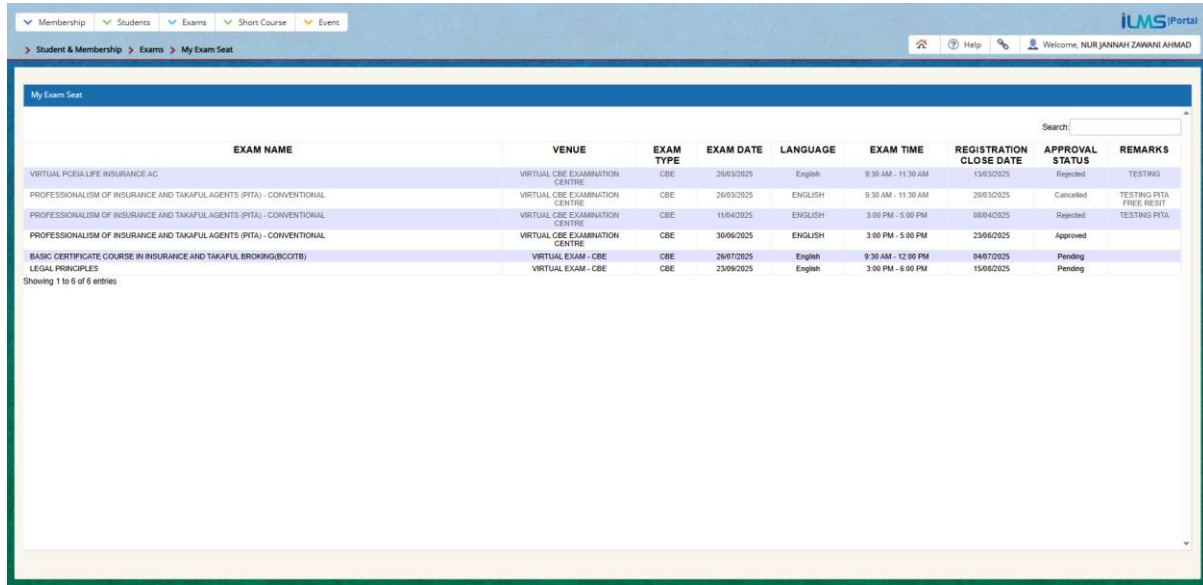
No.	Detail	Quantity/Unit	Amount (RM)
1.	Asian Quality Business Awards (AQBA), Digital Award Only - Single Qualifier (AQ05) (PMAQ05KLPB000251105)	1	150.00
			SERVICE TAX @ 9%
			11.11
			<b>TOTAL</b>
			161.11
			TOTAL DISCOUNT
			0.00
			CREDIT BALANCE
			0.00
			<b>TOTAL AMOUNT PAID</b>
			161.11

(RM161.11 MALAYSIAN ONE HUNDRED FIFTY ONLY)



## View Registered Exam List

- Go to menu Student & Membership > Exam > My Exam List. System redirects to registered exam listing page.

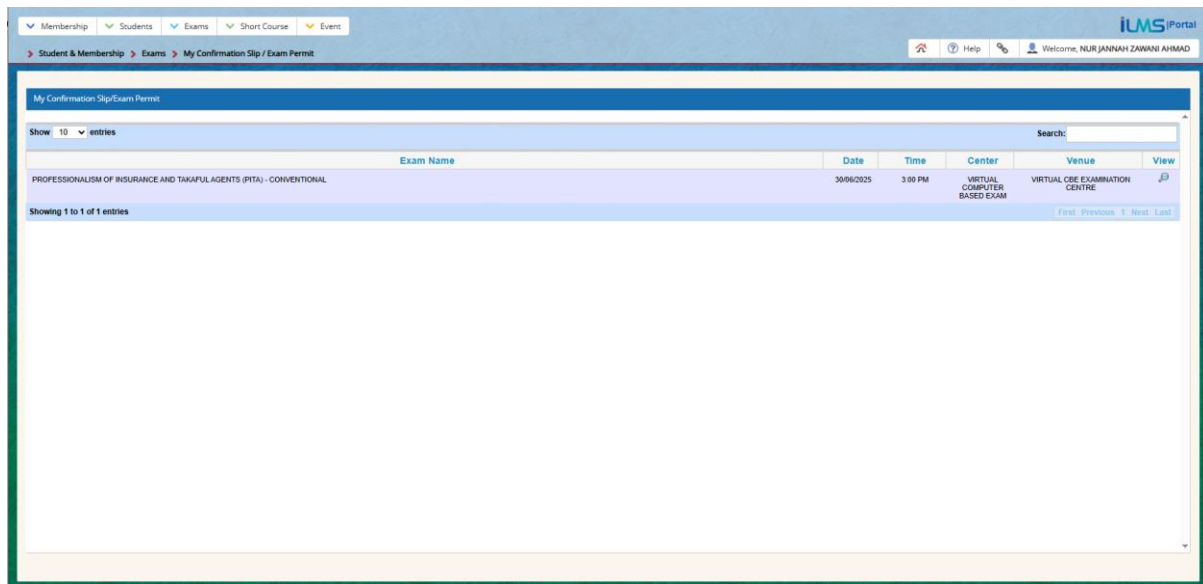


EXAM NAME	VENUE	EXAM TYPE	EXAM DATE	LANGUAGE	EXAM TIME	REGISTRATION CLOSE DATE	APPROVAL STATUS	REMARKS
VIRTUAL PCISA LIFE INSURANCE AC	VIRTUAL CBE EXAMINATION CENTRE	CBE	26/03/2025	English	9:30 AM - 11:30 AM	15/03/2025	Rejected	TESTING
PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - CONVENTIONAL	VIRTUAL CBE EXAMINATION CENTRE	CBE	26/03/2025	ENGLISH	9:30 AM - 11:30 AM	20/03/2025	Cancelled	TESTING PTA FREE RESIT
PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - CONVENTIONAL	VIRTUAL CBE EXAMINATION CENTRE	CBE	11/04/2025	ENGLISH	3:00 PM - 5:00 PM	08/04/2025	Rejected	TESTING PTA
PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - CONVENTIONAL	VIRTUAL CBE EXAMINATION CENTRE	CBE	30/06/2025	ENGLISH	3:00 PM - 5:00 PM	23/06/2025	Approved	
BASIC CERTIFICATE COURSE IN INSURANCE AND TAKAFUL BROKING (BCOTB)	VIRTUAL EXAM - CBE	CBE	26/07/2025	English	9:30 AM - 12:00 PM	04/07/2025	Pending	
LEGAL PRINCIPLES	VIRTUAL EXAM - CBE	CBE	23/09/2025	English	3:00 PM - 6:00 PM	15/08/2025	Pending	

Showing 1 to 6 of 6 entries

## View Exam Confirmation Slip

- Go to menu Student & Membership > Exam > My Confirmation Slip / Entry Permit. System redirects to confirmation slip listing page.



Exam Name	Date	Time	Center	Venue	View
PROFESSIONALISM OF INSURANCE AND TAKAFUL AGENTS (PTA) - CONVENTIONAL	30/06/2025	3:00 PM	VIRTUAL COMPUTER BASED EXAM	VIRTUAL CBE EXAMINATION CENTRE	<a href="#">View</a>

Showing 1 to 1 of 1 entries

First Previous 1 Next Last



## Aii – iLMS USER MANUAL

